

OakBend Medical Center Visitor Policy

Effective date: 03/15/2022

The Texas Legislature has passed a new law HB 2211 effective September 1, 2021 that prohibits hospitals from restricting in-person visitation during a qualifying period of disaster except under certain circumstances. OakBend Medical Center has revised our visitor policy to reflect the following:

Location/Unit	Visitor Policy
Medical/Surgical Units	2 adult visitors (18 years of age and older) at a time, 1 adult visitor may stay overnight.
Procedural areas (Endoscopy, Cath Lab, Imaging, Surgery)	During surgery or procedure, visitors are allowed to wait in lobby.
Perinatal Services	<p>Laboring patients: 2 visitors (age 12 and over) at a time. Visitors 12-17 years of age must be accompanied by an adult visitor. 2 adult visitors may stay overnight.</p> <p>Antepartum and postpartum patients: 2 visitors (age 12 and over) at a time. Visitors 12-17 years of age must be accompanied by an adult visitor. 1 adult visitor may stay overnight.</p> <p>Neonatal ICU: Please see 'NICU Visitation Policy'</p>
Emergency Care Centers (ECCs)	No visitors are allowed in the emergency department waiting room. 2 visitors at a time in the treatment room once the patient is deemed safe to have a visitor. Individuals under 18 who accompany patients may remain with the patient.
Intensive Care Units (ICUs)	1 adult visitor at a time.
Patients in isolation (in any area)	Visitors are not allowed if the patient's attending physician deems it unsafe. Otherwise, 1 healthy visitor (18 years or older) will be allowed per day and will be required to wear necessary safety equipment at all times.
Patients in hospice or end of life situation	Family members may visit patients from 8AM – 9PM
Skilled Nursing Facility (SNF)	Please see 'SNF COVID-19 Visitation Policy'
Senior Behavioral Health Unit (6 th Floor)	2 adult visitors at a time; visits must be scheduled

All visitors must comply with the following:

- Visitation hours are from 8AM - 9PM in applicable areas.
- Disabled, impaired or patients requiring medical assistance are allowed one caretaker.
- Patients under 18 years of age are allowed two caretakers.
- All visitors must be above 18 years of age or older and comply with all PPE and screening requirements.
- All visitors to any OakBend location must wear a surgical mask at all times. Cloth masks are not allowed at OakBend. Patients and visitors will be provided a surgical mask upon entry to the facility.

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