OakBend Medical Center
COVID-19 VISITOR POLICY
EFFECTIVE MARCH 8, 2021

• One visitor per day allowed for non-COVID, non-isolation patients from 8AM - 9PM in all medical surgical areas.

• Labor and Delivery patients are allowed one visitor per day. One adult visitor may stay overnight.

• One person per patient allowed to wait in lobby during surgery or procedure.

• One visitor per day allowed in the ER.

• One caregiver allowed in Skilled Nursing Facility (SNF).*

• Two visitors allowed for patients in hospice or end of life situations for a brief visit.

• Disabled, impaired or patients requiring medical assistance are allowed one caretaker.

• Patients 18 years or under are allowed one caretaker.

RULES FOR VISITORS

• All visitors must be above 18 years of age and comply with all PPE and screening requirements.

• Anyone entering any OakBend facility must wear a surgical mask at all times. Cloth masks are not allowed at OakBend. Patients and visitors will be provided a surgical mask upon entry to the facility.

• No visitors allowed for COVID, isolation or ICU patients under any circumstances.

• *Skilled Nursing Facility (SNF) visitor guidelines:
  o One essential caregiver allowed in SNF for the entire hospital stay.
  o The caregiver is not allowed to leave and come back.
  o The caregiver must remain with the patient at all times.

  • Patio visitation process:
  o Families need to call 281-341-6815 to schedule a patio visitation time.
  o Family members will present to the SNF patio door for the visitation a and should not go through other hospital screnning stations. A screening station is setup at SNF patio door.
  o Family members will be required to wear a mask during visitation.
  o They will not be allowed inside of the SNF unit.

**The main lobby doors will remain closed after 5:00 P.M.
The Emergency Room entrance will remain open 24/7**

Any permitted visitors per this policy will be screened before being allowed to enter. Patients are encouraged to communicate with family and friends via virtual visits through their personal devices.